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Cal State East Bay protects access to sensitive information by using Multi-Factor Authentication, also known as "MFA" or "2FA". We use Duo Security to provide this additional layer of authentication.

To enroll in Duo, you can choose from the following methods:

1. The Duo Mobile Smartphone and tablet application.

2. Text message confirmations.

3. Phone call confirmations.

4. Hardware Token - provided by the university.

It is a CSU requirement for campuses to implement MFA for all individuals in order to protect the private data of individuals, including academic data.

To get started, click here: ENROLL IN DUO

(https://www.csueastbay.edu/duo)

Or, view the CSUEB Duo Enrollment Guide for step-by-step guidance.

(https://www.csueastbay.edu/security/csueb-duo-enrollment-guide.html)

DUO at CSUEB - (https://www.csueastbay.edu/security/duo-for-csueb.html)
DUO FAQ - (https://www.csueastbay.edu/security/duo-faq.html)
CSUEB IT Servicedesk (https://csueastbay.service-now.com) - select "Get Help".